



# Army Services

## Survey of Army Families V

- 1. All spouses: Overall, 96.5% have used the Post Exchange (PX); of those, 69.5% are very satisfied/satisfied with it. 94.7% have used the Commissary; of those, 81.4% are very satisfied/satisfied with it.**
- 2. All spouses: Over three-fifths of spouses have used the following services that are a part of Army life:**
  - Army Community Services (68.6%)
  - Recreation programs and services (61.9%)
  - Army Legal Services (60.9%)
- 3. All spouses: Over two-fifths of spouses have used the following services that are a part of Army life:**
  - American Red Cross emergency messages (46.6%)
  - Army support services available for family members (44.7%)
  - Programs for children/youth (42.2%)



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4. **All spouses:** Since 2001, the percentages of spouses using the Army Legal Assistance Services (42.0% in 2001, 60.9% in 2004/5), American Red Cross emergency messages (23.0% in 2001, 46.6% in 2004/5), and Family Assistance Center (9.9% in 2001, 33.0% in 2004/5) has *increased*.
5. **All spouses:** Of those who have used services that are part of Army life, three-fifths to seven-tenths are very satisfied/satisfied with the following:
  - American Red Cross emergency messages (70.3%)
  - Army Legal Services (71.0%)
  - Army Community Services (68.4%)
  - Worship services (66.0%)
  - Overall quality of recreation programs and services at the post (59.9%)



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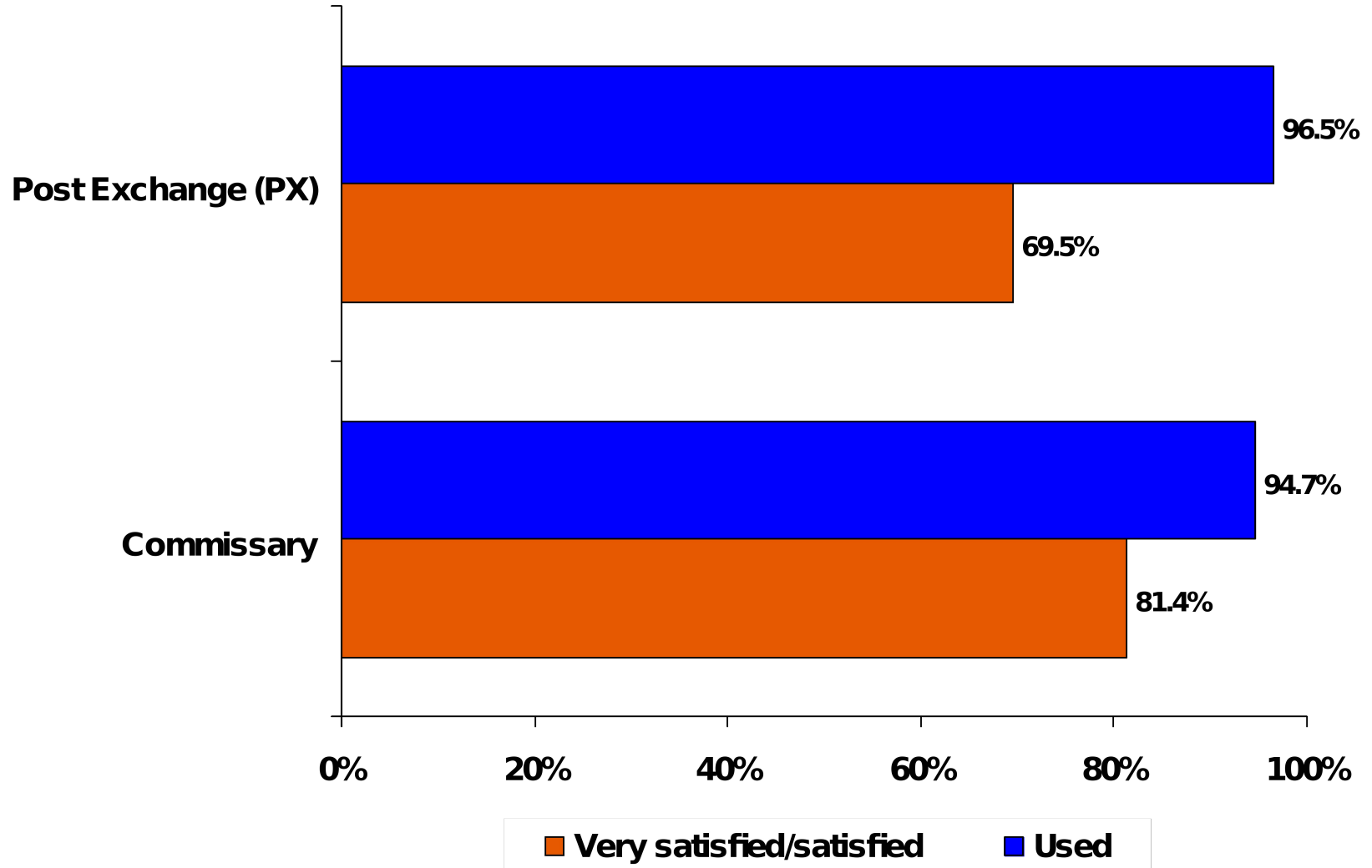
**6. All spouses: Since 2001, the percentages of those who used and are very satisfied/satisfied with the following aspects of Army life have *decreased*:**

- American Red Cross emergency messages (77.1% in 2001, 70.3% in 2004/5)
- Army Legal Assistance Services (74.5% in 2001, 71.0% in 2004/5)
- Family Assistance Center (65.4% in 2001, 57.8% in 2004/5)



# What extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army life?

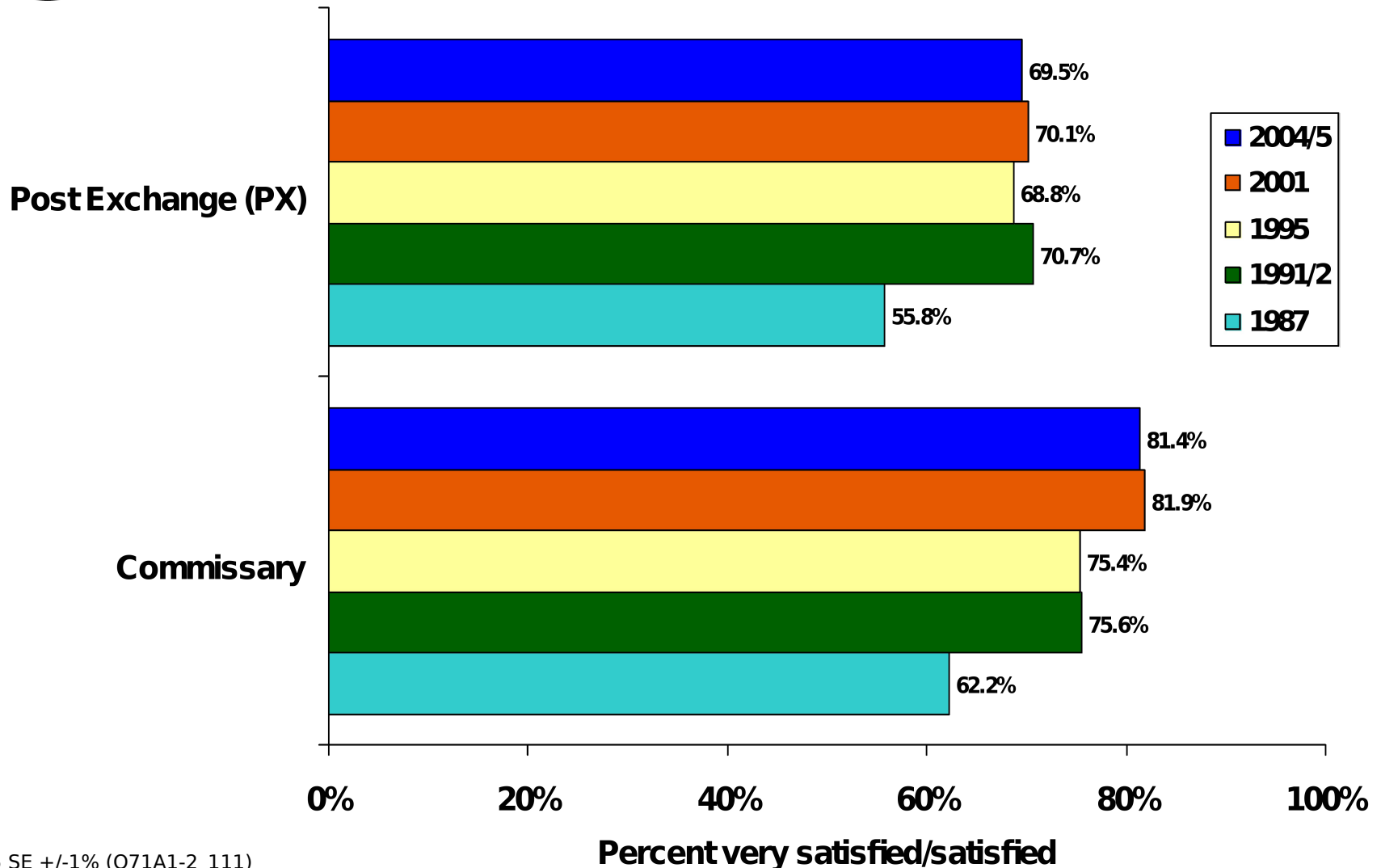
All spouses





# What extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army life?

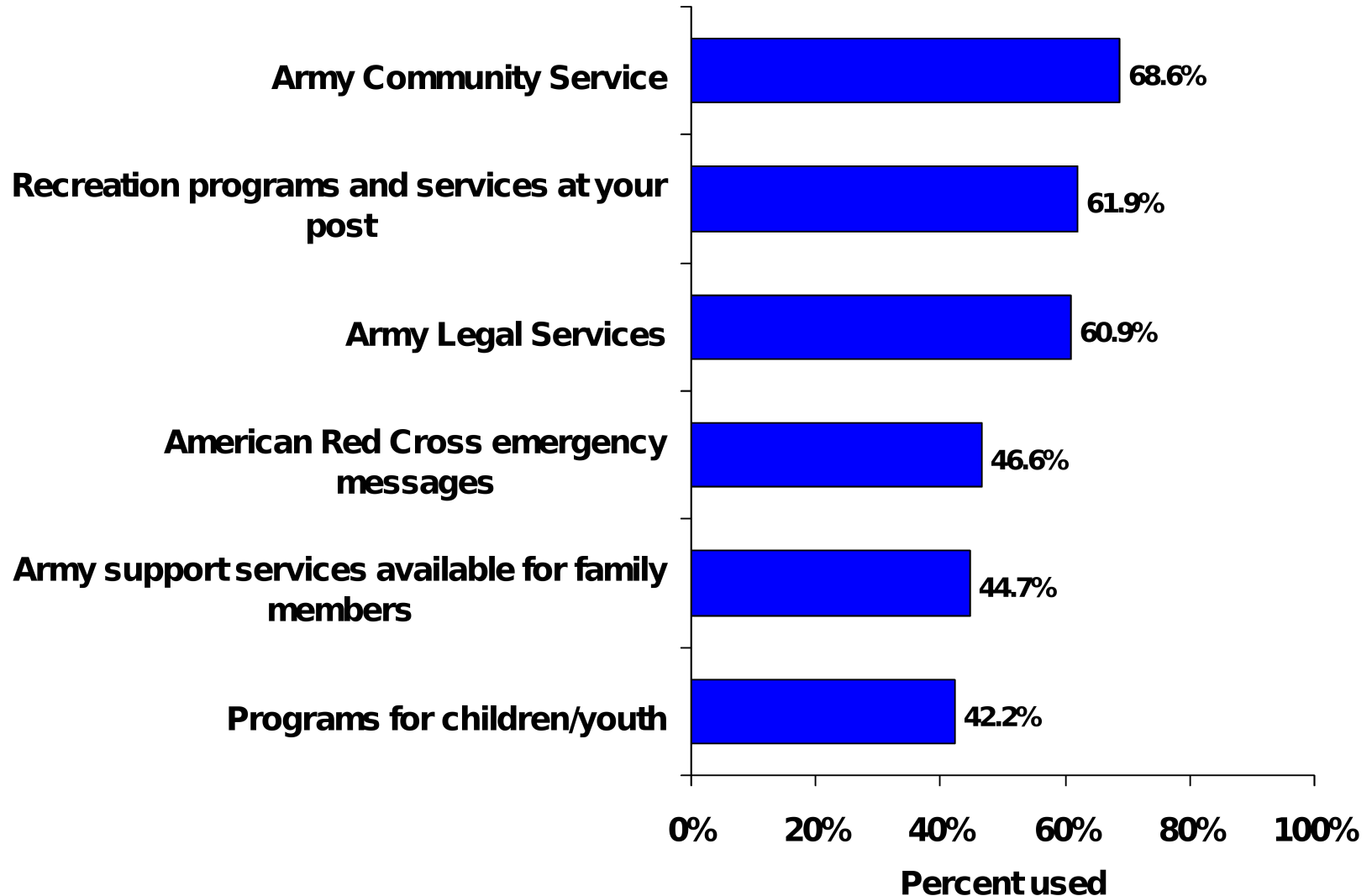
All spouses (1987, 1991/2, 1995, 2001, 2004/5)





# Have you used any of the following aspects of Army life?

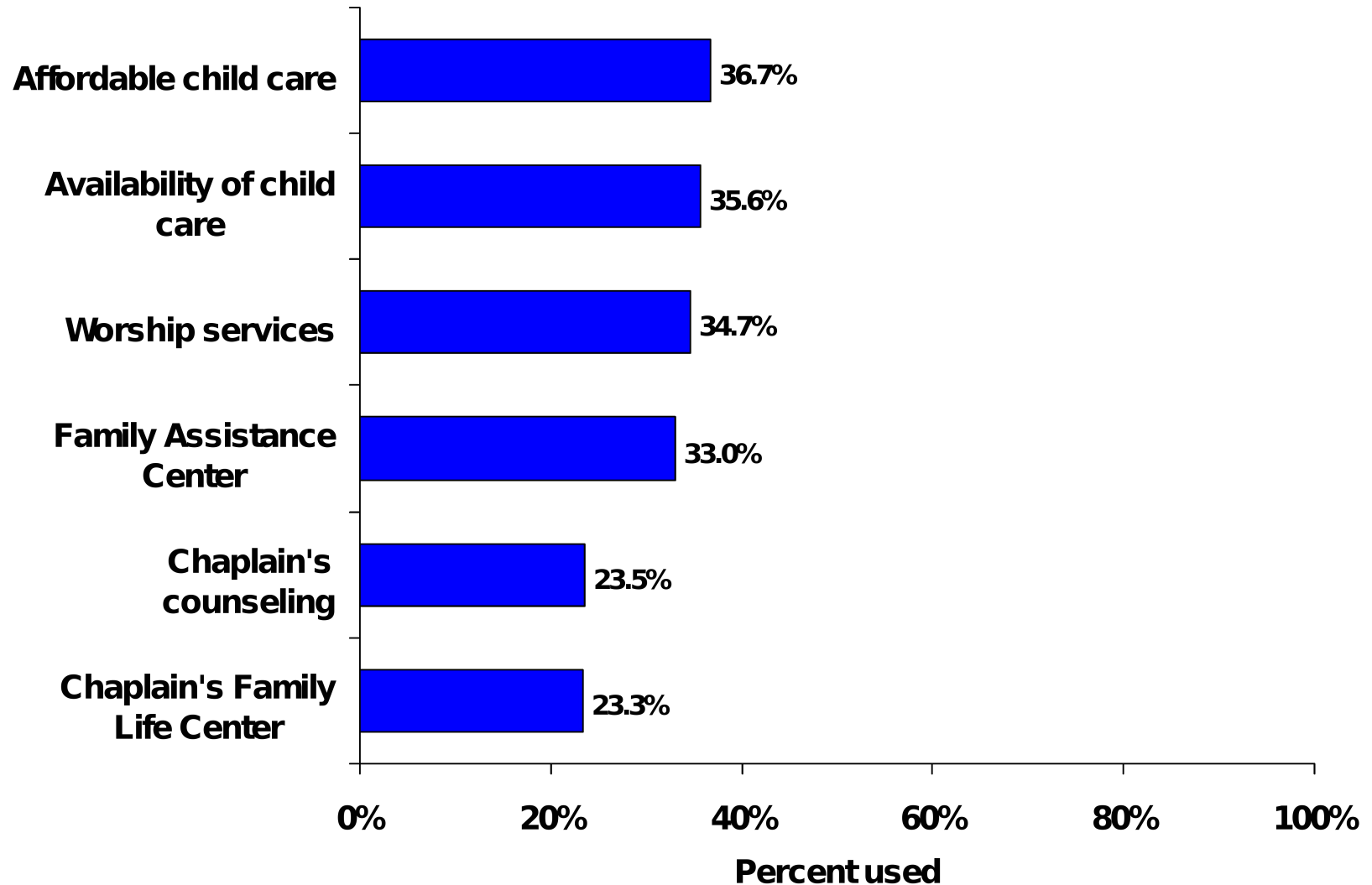
All spouses





# Have you used any of the following aspects of Army life? (Continued)

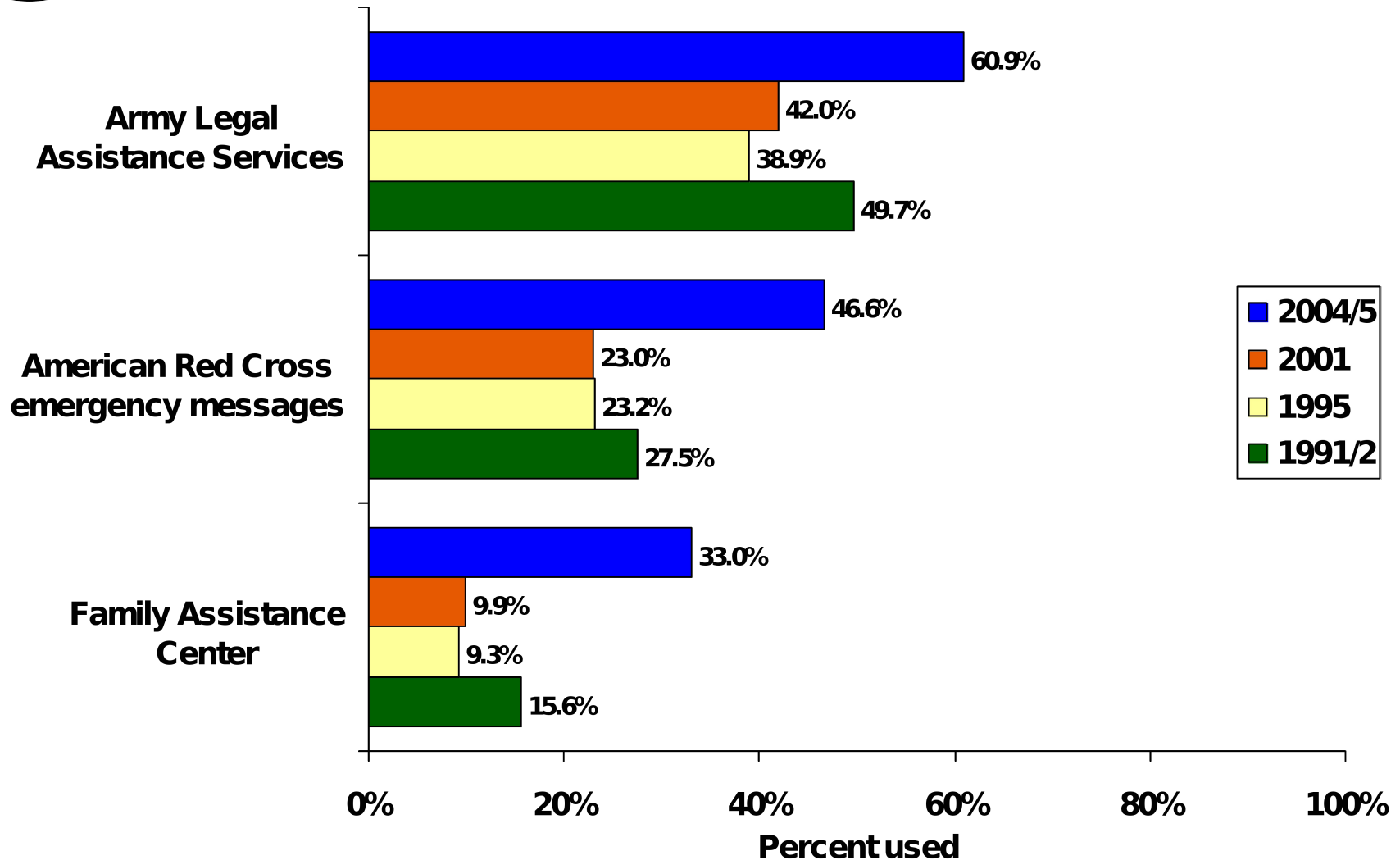
All spouses





# Have you used any of the following aspects of Army life?

All spouses (1991/2, 1995, 2001, 2004/5)



2004/5 SE +/- 1% (Q71A3-5\_111)

2001 SE +/- 1%

1995 SE +/- 1%

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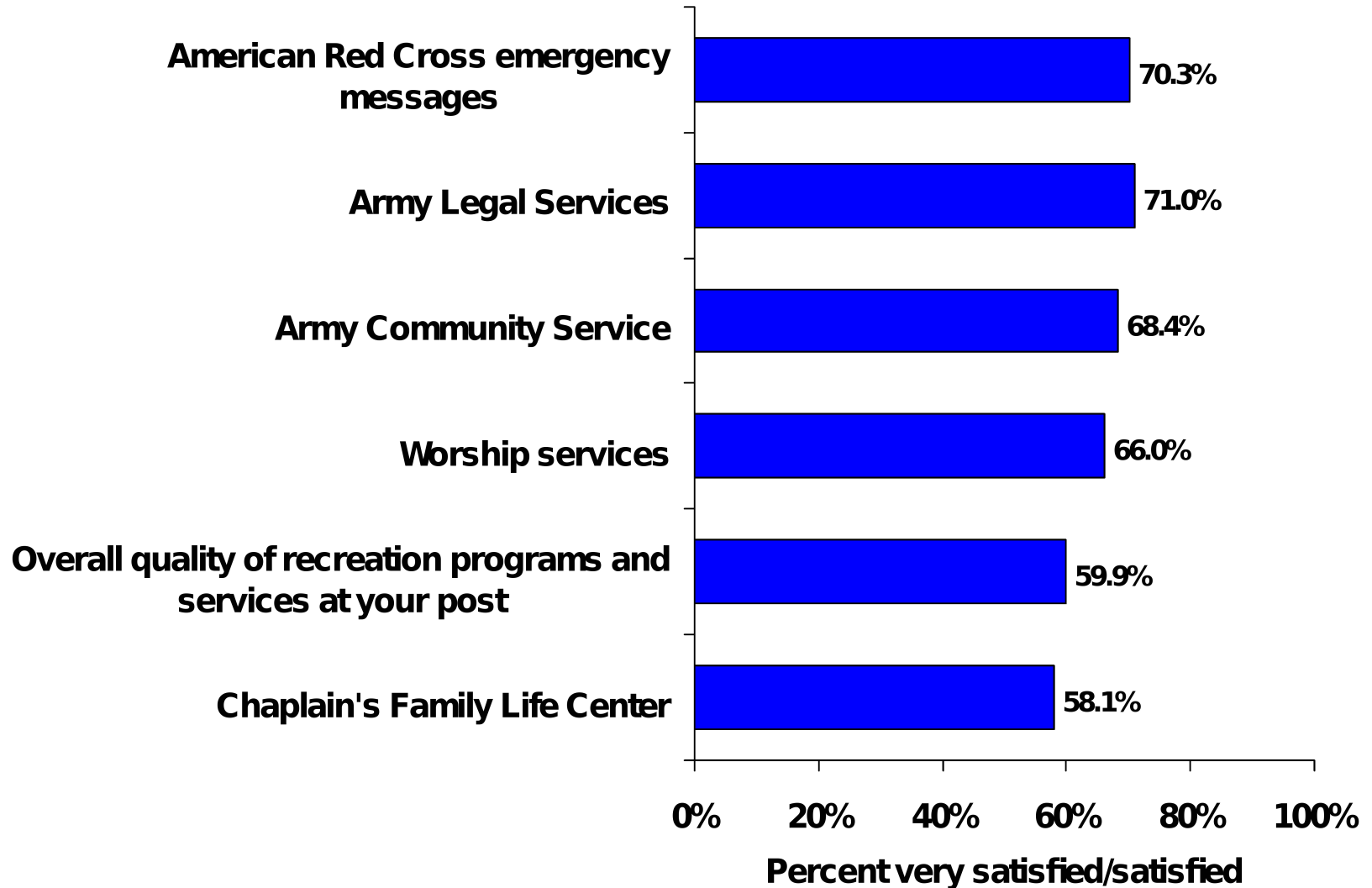
2004/5 Survey of Army Families V  
U.S. Army Community and Family Support





# What extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army life?

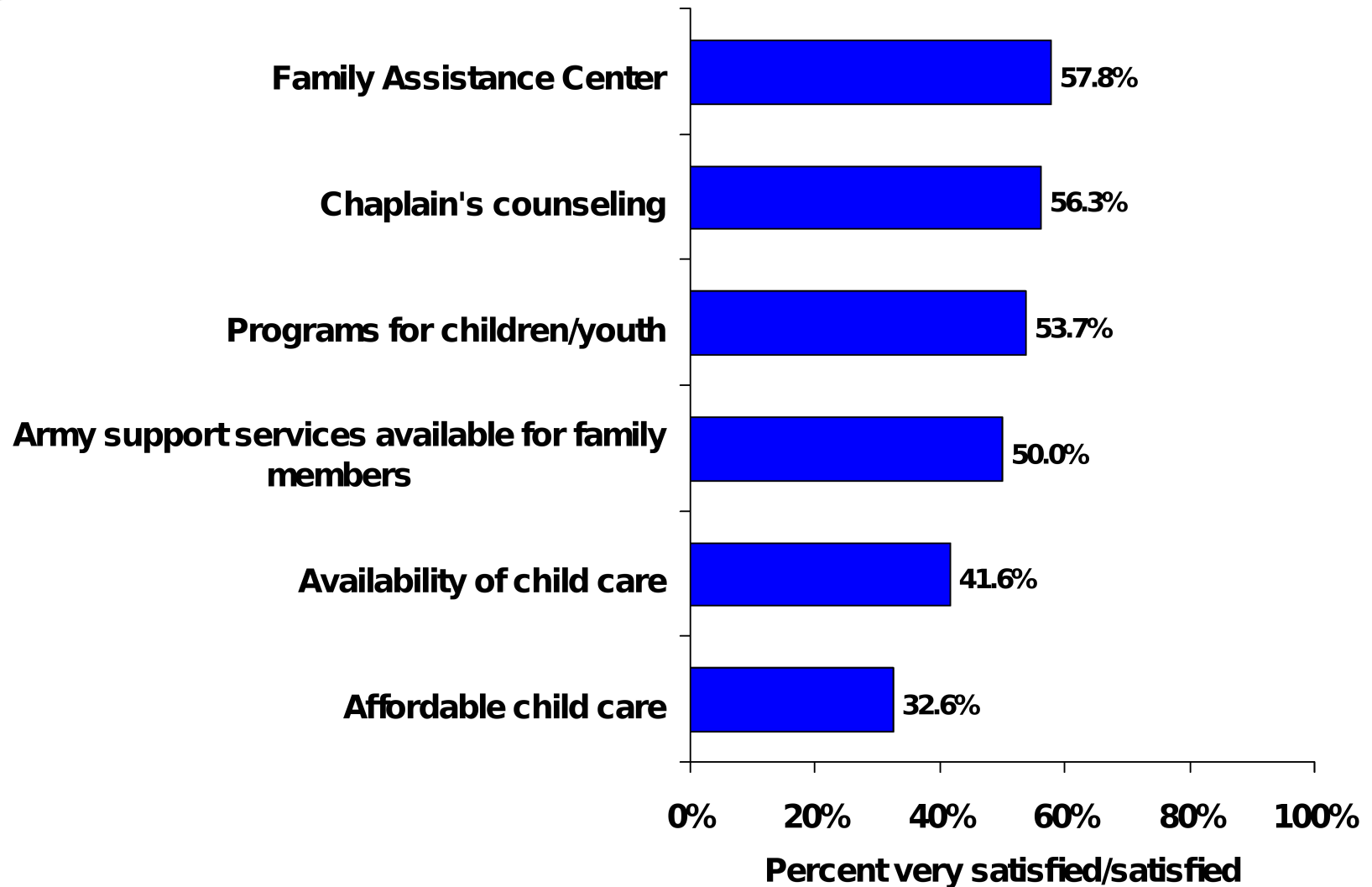
All spouses





# What extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army life? (Continued)

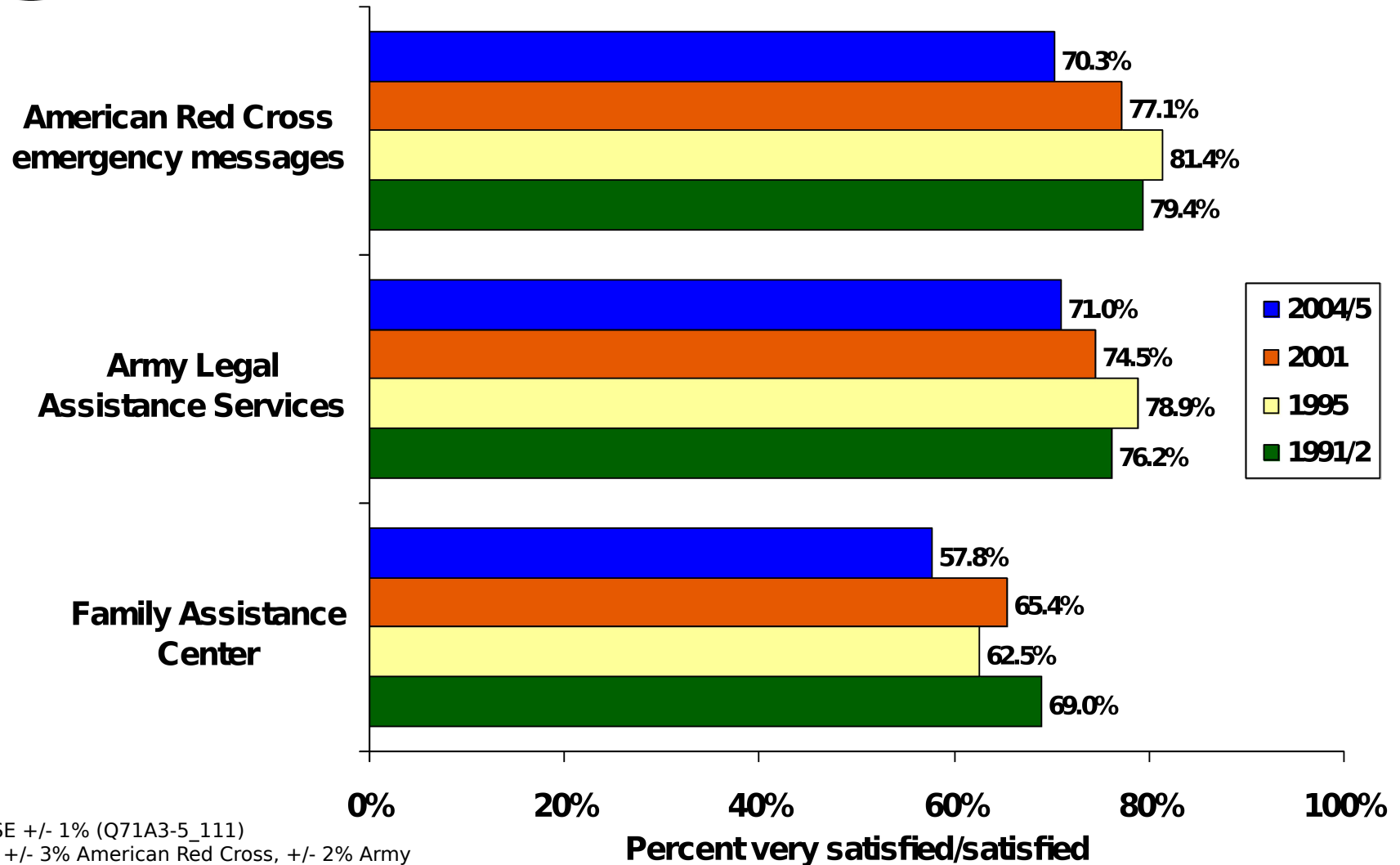
All spouses





# What extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army life?

All spouses (1991/2, 1995, 2001, 2004/5)



2004/5 SE +/- 1% (Q71A3-5\_111)  
2001 SE +/- 3% American Red Cross, +/- 2% Army Legal, +/- 4% Family Assistance Center  
1995 SE +/- 2% American Red Cross, +/- 1% Army Legal, +/- 3% Family Assistance Center